



VPI UPGRADE TO QUALITY

Special Limited Time Offer



Is Your Legacy Voice Recorder Nearing End-of-Life? Upgrade to VPI and Get Free Quality Assurance!

Hundreds of public safety agencies are being forced into obsolescence by their vendor. Are you in this position? Looking to upgrade and improve the quality and effectiveness of your communications?

We have great news. Now through December 31st, 2010, public safety organizations that purchase any **VPI CAPTURE** recording system of 16 channels or larger will not only get the highest quality recording solution on the market today – you'll also get **VPI QUALITY**, the most impactful, user-friendly call taker quality assurance software available. **VPI QUALITY** gives you the tools to easily and objectively evaluate your most important calls and entire incidents and provide timely feedback to your call takers and dispatchers. **VPI QUALITY** will enable you to achieve significant improvements in quality and accountability, while decreasing employee turnover.

Now is the perfect time to upgrade your legacy system to VPI! Benefits include:

- **APCO International's 2009 Hot Product of the Year** – Recognized for advanced capabilities and value.
- **Made in the USA** – 100% United States-based R&D, production, services and support
- **An Ultra-Reliable, Open Standards Platform and Stable Company** with an acclaimed 15 year history of hundreds of delighted customers.
- **Outstanding Technical Support of Software-based Systems** – Over 98% of VPI's support calls are resolved remotely without having to dispatch a technician to come on-site.
- **No Forklift Upgrades** – Minimize your risk and avoid having years' worth of important calls on a 'ticking time bomb' not supported by your vendor. Over the past 15 years, VPI customers have enjoyed the ability to playback calls from multiple major version releases via a single interface.
- **Next-Generation 9-1-1 and Future Ready for Your Evolving Environment** – A single system supports recording and centralized management of digital, analog, Voice over IP, screen console video and multimedia communications – with up to 192 channels per server.
- **The Lowest Total Cost of Ownership** – Low annual guaranteed maintenance pricing. You can also supply and easily support your own non-proprietary servers from Dell, HP, IBM and others.
- **Unique, Powerful CAD Integration** – Easily pull key information directly from your CAD screens, such as incident ID, incident types and call taker name and tag it to calls, without the need for an extensive back-end integration This will dramatically decrease the time it takes to fulfill 'tape pull' requests, recreate entire emergency incidents and perform quality assurance evaluation reviews.
- **Interactive Audit Trail Reporting** – By user and activity so you can see exactly who did what and when.
- **Secure Centralized Archiving and Storage at No Extra cost** – Supports NAS and SAN.

Discover why over a thousand organizations throughout North America have already made the switch to VPI, including Washington DC Unified Communications Center, US Department of Homeland Security, Air Force, Marines, Army, Detroit Police Department, California Highway Patrol, LA County Sheriff's Department, City of Plano, Colorado Highway Patrol, City of Phoenix Fire Department, and hundreds more!

Contact us today toll-free at

1-800-200-5430 or visit www.VPI-corp.com/PSAP for a live demonstration and an affordable price quote!

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