



10 Reasons to Upgrade to VPI Today

Now is the time to face the new challenges arising from NG9-1-1 and enhance performance - upgrade your legacy system to VPI's robust, NG9-1-1 ready recording and quality assurance technology! Benefits include:

- 1. Next-Generation 9-1-1 Ready Recording for Your Evolving Environment** – A single system supports recording and centralized management of digital, analog, and Voice over IP phone communications, conventional and trunked radio, screen console video and a variety of multimedia communications and data streams from SIP networks – cost-effectively scalable from single site to unified multi-location recording and centralized access to more information than ever before possible.
- 2. Built-in Multimedia Incident Recreation Capabilities for Agile Investigations and Response** – easy to use, browser-based incident reconstruction enables fast and effective assembly of audio, video, photos, documents and other elements of evidence for convenient playback, export and distribution. Highly customizable, actionable dashboards integrate data from multiple sources for visualization of status and trends of communications and incidents.
- 3. Free Quality Assurance** – Now through December 31st, 2011, with the purchase of any **VPI CAPTURE** recording system of 16 channels or larger, you'll not only get the highest quality recording solution on the market today – it will come tightly integrated with **VPI QUALITY**, the most impactful, user-friendly call taker quality assurance software available. VPI QUALITY makes it easy to objectively evaluate your most important calls or entire incidents and provide timely feedback to your call takers, dispatchers and supervisors to improve accountability, decrease employee turnover and keep your performance standards high as new systems, processes and NG9-1-1 requirements emerge.
- 4. Unique, Powerful CAD Integrations** – automatically collect and tag valuable information from most CAD systems, such as incident ID, type and severity, to your recorded communications for use in more accurate and efficient call searches, incident reconstruction and quality assurance.
- 5. Ultra-Reliable, Open Standards Platforms Ready to Handle Multi-Channel Communications Traffic** – optimized for fast implementation and cost-effective maintenance, with an option for you to supply and support your own standards-based servers from Dell, HP, IBM and others.
- 6. Tight Security with Detailed User Access Audits** – encryption of files and databases, file watermarking and tight user access control help you safeguard data and recordings from tampering or alteration.
- 7. Secure Centralized Archiving and Storage Enabled at No Extra cost** – Supports 3rd party NAS and SAN.
- 8. Made in the USA by Stable, Experienced Company** – 100% United States-based R&D, production, services and support, acclaimed 15 year history of hundreds of delighted customers.
- 9. The Lowest Total Cost of Ownership and No Forklift Upgrades** – Guaranteed low annual maintenance pricing with cost-effective upgrade path including data transfers between software versions. VPI customers enjoy the ability to access and playback recordings from multiple major version releases via a single interface.
- 10. Outstanding, Rapid Technical Support** – A benefit of modern, standards-based design, over 98% of VPI's support calls are resolved remotely with no need for delays due to dispatch of a technician for on-site visit.

Discover why over a thousand organizations throughout North America have already made the switch to VPI, including Washington DC Unified Communications Center, US Department of Homeland Security, Air Force, Marines, Army, Detroit Police Department, California Highway Patrol, LA County Sheriff's Department, City of Plano, Colorado Highway Patrol, City of Phoenix Fire Department, and hundreds more!

Contact us today toll-free at **1-800-200-5430**
or visit www.VPI-corp.com/PSAP for a
live demonstration and an affordable price quote!

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