



# Project Management Services

## Proven Approach to Implementation Services

### Overview

At VPI, we understand that you need to implement your solutions quickly, while minimizing disruption to your ongoing operations. VPI's Project Management is dedicated to providing high quality, proactive issue management processes to help you successfully plan, implement, integrate, and operate your solutions – maximizing the return on your investment.

### Experienced Team and Proven Approach to Project Management

Every project at VPI, regardless of size and scope, begins with a hand-off meeting and the assignment of a Project Manager. This approach gives VPI customers a single point of contact that assures clear communication channels between companies. The proven, phased VPI Project Management Methodology translates into streamlined production cycles, decreased costs, and increased customer satisfaction.

### Proactive Communication and True Partnership

VPI encourages active participation from the client. Problems are avoided with VPI's proactive and multifaceted communication. VPI's Project Management focuses on proactive formal and informal communication, which results in fewer surprises. We avoid potential issues resulting from gaps between what the client expects and what the project team delivers. VPI's Project Management ensures better project planning, which gives the VPI team and your team an opportunity to ensure you are in agreement on the major deliverables produced by the project.

**“We were very impressed with the VPI Project Manager’s excellent efforts to keep us informed about the status of our system and the projected installation date. He made sure we had a weekly phone conference call so all interested parties could be kept up to date.”**

La Crosse County Public Safety  
Communications,  
La Crosse, Wisconsin

### Quick and Cost Effective Project Completion

VPI is committed to completing projects quickly and cost effectively. One of the biggest benefits of VPI's Project Management is the value of reuse. Since our processes, procedures, and templates are already in place and proven successful, they can be used on all current and future projects. This results in reduced project start-up time, a shorter learning curve for project team members, and time savings from not having to reinvent processes and templates for each project.

### Detailed Project Planning

VPI has a proven project planning process that avoids problems stemming from gaps between what you expect and is delivered. VPI Project Management results in better project planning, which gives the you and the VPI implementation team an opportunity to make sure they are in agreement on the major deliverables produced by the project.

### Proactive Problem Resolution and Risk Management

VPI's proactive issues management process, which includes processes to identify and manage risks, helps ensure that problems are resolved as quickly as possible. VPI's sound risk management processes result in potential problems being identified and managed before the problems actually occur.

### Solid Project Management Escalation Procedures

Your VPI Project Manager will have the experience and expertise to pinpoint critical tasks and ensure these tasks are completed as scheduled, in order for the customer to be properly prepared for implementation. If a project requires escalation due to scope of work and/or technical resource requirements, the appropriate levels of management will be promptly notified and engaged.