

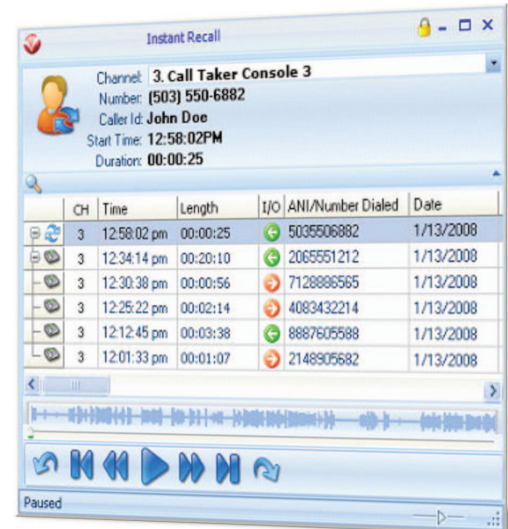
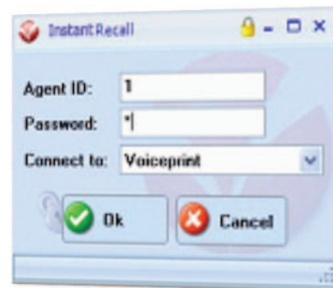
## Overview

When speed of playback is important, no other software solution is as reliable as VPI's **Instant Recall**. With VPI's **Instant Recall**, public safety call takers, dispatchers and their supervisors can instantly playback the most recent calls or radio transmissions with the click of a mouse. While conducting a live conversation or live monitoring, users can rewind and fast-forward to listen to portions of the call through their PC speakers – even while continuing with the actual live call.

**“Our communications officers are extremely pleased with it. They’ve been able to pull up calls without problems... it’s extremely easy to use. We highly recommend VPI.”**



- Captain Danny  
Gilespie  
Eden Police Department  
North Carolina



## Quickly and Easily Replay Your Recent Interactions

- Easily navigate playback - listen to portions of a call even while it is still in progress.
- Simple to use and configure - no built-in limits for the amount of recordings that can be configured for access via **Instant Recall**.
- Rapidly access your most recent calls - upon login, users automatically receive a list of the most recent recordings with associated attributes, up to the extent of this user's rights. You can set up this view for periodic, automatic refresh.
- Features large, easy-to-use rewind and fast forward buttons.
- User-friendly volume, speed and pitch controls.
- Securely access recordings - each call taker may be configured to only access his or her channels, while supervisors may have instant access to recordings of multiple call takers.

## VPI Public Safety Solutions

Trusted and proven reliable for over a decade, VPI's solutions allow public safety, government, and security organizations to securely capture, retrieve, evaluate, and improve mission-critical voice and data interactions. VPI's robust, feature-rich solutions enable seamless, efficient capture, assessment, assembly and sharing of crucial interactions, captured from a combination of radio, CAD and phone systems - traditional and VoIP. Now you can easily recreate, visualize, evaluate and email entire events based on automatically collected case numbers or any other data. You can improve the efficiency and effectiveness of your training program with individualized, rules-based delivery of the most appropriate content for each call taker. VPI's solutions can make a significant impact on an organization's effectiveness – mitigating risk, ensuring regulatory compliance, optimizing processes, and boosting productivity. VPI's award-winning suite of voice logging and quality management solutions safeguard mission-critical data and help organizations focus on their core objectives and responsibilities. Designed with reliability, adaptability, and expandability in mind, VPI solutions accommodate changing technologies, customer needs, and legislation.